

Mission Statement

ComServ, Inc. enhances the lives of persons with disabilities and their families by expanding opportunities of maximum growth and independence; promoting self-determination in inclusive and diverse environments; and providing services/supports for successfully achieving positive desired outcomes through individualized services, natural supports and participation in the community in which they live.

VISION

ComServ, Inc. will be the provider of choice for individuals with intellectual/developmental disabilities and their families. Services will be developed and operated based on best practices and the current anticipated needs of diverse populations within our community. Resources will be maximized to meet the needs of our community and provide quality, meaningful services. Services will be provided in community settings inclusive of various residential opportunities, day programs, and individualized services. Services will also be of the highest quality and delivered in the most cost effective, efficient and ethical manner. ComServ will also demonstrate a respect and awareness for the diversity of person's served by providing culturally and linguistically appropriate services. Staff will be expected to conduct themselves in a professional and highly ethical manner and to be a positive role model for persons served. ComServ will strive to employ and retain quality staff that has been well trained and compensated at a competitive rate.



ComServ, Inc.

A local non-profit company

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Residential Choices for Individuals with Intellectual Disabilities



Since 1990

Expanding Life's
Opportunities for
People with
Disabilities

Intermediate Care Facilities

Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF-IID) services are Medicaid funded programs designed to meet the habilitation, supervision and housing needs of persons with significant intellectual and developmental disabilities. All of ComServ's ICF/IID group homes are located in community neighborhoods. ICF/IID services are provided 24 hours per day, 7 days per week, 365 days per year with around the clock awake staff. ICF/IID services help individuals improve their skills in the following areas: self-help, daily living, community living, leisure, social, health, nutrition, and communication. The programs also offers 24 hour professional on-call services, community integration, money management, medication monitoring, family style dining, housekeeping, human rights and self governance training. All services are based upon a Person Centered approach.

ICF/IID services are designed for individuals who require active treatment services and have intellectual developmental disabilities or another closely related condition. The individual must have substantial delays in three or more major life function areas; self-care, mobility, communication, self-direction and the capacity to live independently. Most of ComServ's ICF/IID programs are designed to serve adults and there is one home that serves children.

Intermediate Care Facilities, cont.

Services Provided

ComServ's ICF/IID programs offer a comprehensive array of professional services, including:

- Nursing Services, Speech/Communication Services, Physical Therapy Services, Occupational Therapy Services, Dietetic Services and Habilitation Services.

Services are provided to individuals based upon their Individual Program Plan (IPP).

Day Program

Individuals served in ICF/IID programs attend Gateway Opportunities in Lenoir, NC. Gateway Opportunities is a ComServ operated day activity program.

Supervised Living

Apartment Living for adult men and women at the following locations:

- Airpark Apartments, Morganton NC
- Charles Road Apartments, Shelby NC

DDA Licensed group homes for adult men and women at :

- Airpark C, Morganton NC
- Charles Road Apartments, Shelby NC
- Ladell Lane, Shelby NC

Alternate Family Living

Program Description

Alternate Family Living is a housing option for individuals that choose to live in a family setting. The family serves as the natural support system, meeting any needs that may arise.

ComServ, Inc. provides AFL services to individual of all ages who are developmentally delayed.

Funding for this service comes from the following monies:

- Innovations Waiver Medicaid Funds
- State Funds
- Private Pay

