

Mission Statement

ComServ, Inc. enhances the lives of persons with disabilities and their families by expanding opportunities of maximum growth and independence; promoting self-determination in inclusive and diverse environments; and providing services/supports for successfully achieving positive desired outcomes through individualized services, natural supports and participation in the community in which they live.

Vision

ComServ, Inc. will be the provider of choice for individuals with intellectual/developmental disabilities and their families. Services will be developed and operated based on best practices and the current anticipated needs of diverse populations within our community. Resources will be maximized to meet the needs of our community and provide quality, meaningful services. Services will be provided in community settings inclusive of various residential opportunities, day programs, and individualized services. Services will also be of the highest quality and delivered in the most cost effective, efficient and ethical manner. ComServ will also demonstrate a respect and awareness for the diversity of person's served by providing culturally and linguistically appropriate services. Staff will be expected to conduct themselves in a professional and highly ethical manner and to be a positive role model for persons served. ComServ will strive to employ and retain quality staff that has been well trained and compensated at a competitive rate.

Referrals

For referrals or additional information, call 828-438-6026.



COMSERV, INC. A local non-profit company

CORPORATE OFFICE

PO Box 8250
105 Scroggs Court
Morganton, NC 28680
Phone: 828-438-6026
Fax: 828-430-7001
TTY: 828-430-7194

EXECUTIVE OFFICE

PO Box 1080
619 Pennton Ave. SW
Lenoir, NC 28645
Phone: 828-757-0209
Fax: 828-757-0309
TTY: 828-754-1854

COMMUNITY SERVICES

1541 Delta Drive
Gastonia, NC 28054
Phone: 980-320-1753
Fax: 980-320-1756
TTY: 980-320-1757

CENTRAL OFFICE

785 Hwy 70 SW
Suite 200
Hickory, NC 28602
Phone: 828-325-4928
Fax: 828-325-4928

ICF/IID OFFICE

PO Box 1080
2419 SW Norwood St.
Lenoir, NC 28645
Phone: 828-728-9288
Fax: 828-728-9953
TTY: 828-728-2831

ComServ has contracts and/or agreements with the following service areas.

Alliance Behavioral Healthcare
Cardinal Innovations Behavioral Health
Partners Behavioral Health Management
Vaya Health
Trillium Health
Shelby CDSA
Caldwell Community College



Service Options

Since 1990
Expanding Life's Opportunities
for People with Disabilities

Services are provided in the following counties:

Alexander
Burke
Caldwell
Catawba
Cleveland
Gaston
Lincoln
McDowell

Residential Services

ComServ believes that choice and control are the heart of learning for individuals with Intellectual Developmental Disabilities and offers an array of choice in services. We also believe that all people have a right to be respected as valuable members of their communities. All of our services value the experience of community activities and strive to integrate our individuals.

Residential Choices

Alternative Family Living: a housing option for individuals that choose to live in a family setting. The family serves as the natural support system, meeting any needs that may arise.

Licensed Group Homes: homes that are licensed by the Division of Health and Human Resources.

- Airpark C, Morganton NC (Four bed-men and women)
- Charles Road Apartments, Shelby NC (apartments, 1 three bed and 2 two beds)
- Ladell Lane, Shelby, NC (six bed women's home)

Intermediate Care (ICF/IID) homes: for children, men and women who require a more structured environment.

- Laurelwood, Marion, NC (ages up to 21)
- Chesterfield, Morganton, NC
- Hartland, Morganton, NC
- Playmore, Morganton, NC
- Lower Creek, Morganton, NC
- Creekside, Lenoir, NC
- Little River, Taylorsville, NC (older adults)
- Ellendale, Taylorsville, NC (older adults)

Community Based Services

Adult Day Activity Programs

Adult Day Activity Programs provide a meaningful day experience in a licensed community program. Activities are provided in a group setting as well as one-on-one, depending on need. This program promotes job skills, social skills, self-help skills, daily living skills, independence, leisure skill development, community integration, and supported employment.

Day Activity is provided at the following locations:

- Creative Opportunities, Gastonia, NC
- Gateway Opportunities, Lenoir, NC

Developmental Day Services

Developmental Day Services are designed to meet the developmental needs of children ages 2-5 in an inclusive setting to promote skill development in areas such as self help, fine and gross motor skills, cognitive skills, language and communication, and social skills. Developmental Day Programs also provide educational school based services and have Certified Teachers on staff.

Developmental Day is provided at the following location:

- A Place to Grow, Lincolnton, NC
A **5 Star** Day Care Center serving children ages 2-5.
- CBRS is also provided at this location in the facility and in the home. CBRS is a service for children birth to 3 years of age that provides one-on-one services for your child to promote development of cognitive, fine and gross motor, communication, and socialization skills. The service is provided in the home or at the child care center.

Community Based Services

NC Innovations: Innovations is a waiver based program. The waiver helps individuals to develop a more independent lifestyle.

The following services are provided through Innovations:

- Day Supports
- Community Networking
- Residential
- Community Living and Supports
- Supported Living
- Respite
- Supported Employment

B3 Medicaid Services are funded by Medicaid if an individual does not have Innovations but has Medicaid

- Supported Employment (Adults)
- Respite (Children and Adults)